



VisitUs is committed to ensuring the security and privacy of your data.

VisitUs has been independently assessed and accredited to ISO 27001:2022 and passed with no major or minor non-conformances. We follow secure development practices, conduct regular security testing and provided ongoing security training for our employees.

VisitUs security and privacy team protects your data through the following:

Vulnerability Assessments

Weekly external and internal vulnerability scans are performed on all VisitUs production systems.

External Security Audit

VisitUs undergoes security review and assessments by expert security consultants.

Organisational Security

We are ISO 27001:2022 certified for ensuring organisational wide Information Security Management System (ISMS). All new employees receive induction training on the company's security policies and standards. We also conduct background checks on all our employees.

Employee Security Awareness Training

Employee security awareness training is provided to all employees. This training covers information security and data privacy such as handling incidents, current security threats and social engineering.

Policy and Standards

All information security policy and standards are aligned to industry best practise and conform with ISO 27001 and ISO 27018 standards.

Data Protection

Full disk encryption is enabled for all systems containing customer data, backups are encrypted using AES256 symmetric encryption algorithm.

Denial of Service Protection

Availability of services are continuously monitored and protected through Cloudflare DDOS protection.

Commitment to GDPR

VisitUs is GDPR compliant.

ISO 27001:2022 Certificate

CERTIFICATE OF REGISTRATION



THIS IS TO CERTIFY THAT

VisitUs Reception Pty Ltd

ABN: 89 626 272 795

205/16 Corniche Drive Wentworth Point NSW 2127 Australia

CONFORMS TO THE REQUIREMENT OF

INFORMATION SECURITY MANAGEMENT SYSTEM

ISO/IEC 27001:2022

FOR THE FOLLOWING SCOPE

SaaS provider for Sign-in Platform including attendance, evacuation and compliance
(Virtual Operations)

Statement of Applicability version 6th January 2025

Certificate Number:	694-I-3
Original Certificate Date:	17th February 2022
Certificate Issue Date:	11th February 2025
Certificate Expiry Date:	16th February 2028

Mousa Sharifi - Managing Director
Global Compliance Certification Pty Ltd



Global Compliance Certification Pty Ltd

Suite 402, 77 Pacific Highway, North Sydney NSW 2060 | www.gccertification.com

Global Compliance Certification is accredited by Joint Accreditation System of Australia and New Zealand (JAS-ANZ)
This certificate remains the property of Global Compliance Certification and must be returned upon its request.
This certificate is only valid in connection with the successful performance of the surveillance audits.

FAQ's

Where is my visitor data hosted?

VisitUs platform provides secure and resilient hosting for client data. During the client onboarding process, you can select the geolocation for VisitUs platform hosting and data storage (AUS, US and EU). All visitor data and backups are stored and replicated within the region you select. Our hosting data centres employ physical security and environmental controls for protection of our infrastructure.

How is my data backed up?

We ensure data is securely archived across different public cloud hosting providers for redundancy. All data is backed up and our disaster recovery procedures are aligned to ISO 27001:2022.

Where can I find additional information?

We are continuous expanding and improving our services and features for security and data privacy. Feel free to contact us (help@visit-us.com) for any additional information.